

Devonshire Green Medical Centre

Additional Information for Flu Clinics – October 2020

Dear Patient

This year we have been faced with unprecedented challenges including how to safely offer flu vaccination to those who are eligible without increasing risks to patients and ourselves.

WE NEED YOUR ASSISTANCE AND COOPERATION TO BE ABLE TO ACHIEVE THIS. PLEASE READ CAREFULLY BELOW:

- You will be asked to book an appointment in one of our flu clinics. **ALL FLU CLINICS WILL BE HELD AT OUR DEVONSHIRE GREEN SITE ONLY**
- You will need to wear a mask or face covering.
- You will be asked not to arrive early or late as there is no capacity for you to wait, there will be an external queuing system at the front of Devonshire Green.
- You will not be able to use the toilet facilities.
- We will direct you to enter the building when it is your turn.
- You will be asked to join the queue that is relevant to your age.
- You **MUST** wear a vest or T-shirt underneath your coat so that you can immediately offer your **SHOULDER** for vaccination.
- You will be directed to leave by a different exit so that you can avoid contact with patients who are still waiting.
- Please enter the building alone. If you need assistance to enter the building please let a member of staff know.
- If you are unable to negotiate the steps please ask for assistance.
- Your safety and our safety are paramount please be patient and lets work together to ensure the smooth running of the flu clinic.

Our Flu Clinic days are:

Saturday 3rd October 2020 – 9.00am to 12.00noon

Thursday 8th October 2020 – 12.00noon to 3.00pm

Saturday 10th October 2020 – 9.00am to 12.00noon

Thursday 15th October 2020 – 12.00noon to 3.00pm

Online appointments are available for you to book; please choose the age appropriate slot.

Alternatively please ring reception between 4.00pm and 6.00pm Monday to Friday (excluding Thursday)

Thank you for your co-operation